EXETER CITY COUNCIL

SCRUTINY COMMITTEE - COMMUNITY
9 NOVEMBER 2010

HALF YEAR RESULTS OF PERFORMANCE MONITORING 2010/11

1.   PURPOSE OF REPORT

1.1.   To report the half year figures for those statutory and local performance indicators that relate to services provided by the Community and Environment Directorate.

2.   BACKGROUND

2.1.   Performance indicators are used to measure progress against the Council's strategic objectives. Regular monitoring ensures that the Council is on track to meet its targets. It also assures that remedial action is taken where necessary.

2.2.   Local indicators are chosen by the Council to reflect specific priorities and to provide useful management information. National Indicators are prescribed by the Government. In October 2007, the Government published a set of 198 National Indicators which replaced all previous indicators. The majority of these apply to single tier/county councils. Currently the future of the National Indicator Set is uncertain, with many likely to be deleted.

2.3.   Members play an important role in reviewing performance and ensuring data quality. The attached tables contain figures for those national and local indicators that relate to services supplied by the Community and Environment Directorate. Commentary is provided on the results to give context and to explain any variance from targets and any remedial action taken.

3.   PERFORMANCE OVERVIEW

3.1   Of the 25 indicators collected by the Community and Environment Directorate, 6 are below their half year target, 6 are on target and 13 are above target. 10 of these indicators have performed worse in the half year 2010/11 compared with the half year 2009/10. One indicator has remained the same and 14 indicators have improved.

4.   RECOMMENDATION

4.1.   That Members consider the report and identify where further information is needed on any indicators.

HEAD OF POLICY UNIT
Originator: Gill Wheelwright

S:PA/LP/Cttee/1110SCC12
15.10.10

Local Government (Access to Information) Act 1985 (as amended).
Background papers used in compiling the report:
None